

THUNDERBALL MARKETING RETURN POLICY as of 9/1/2010

1. Thunderball Marketing will exchange or repair any defective returned as new for the first 90 days after sale of those goods. The product MUST be returned as new with all accessories, remotes and packing included in the box as when purchased. Returning these goods without the packing, carton or accessory will force Thunderball to refuse to accept the returned defective item.
2. Thunderball Marketing will service for the first 90 days any product purchased from them as long as the item is returned complete with box, accessories, remotes and packing included in the box as when purchased. Returning an item missing parts and accessories will necessitate Thunderball to return the item back to the Dealer.
3. Thunderball Marketing can only credit a return within the first 60 days if not available any longer. Anything beyond 30 days will not be accepted back for credit. All returns for credit will incur a 15% restocking fee, no exceptions.
4. Thunderball Marketing will not accept a return of any sort beyond the 90 days from the date of purchase of any item sold. Anything else must go to Manufacturer service stations for warranty repair, if applicable. There will be no exceptions to this policy.
5. We can no longer accept back returns older than the 90 day return period. All of these returns MUST be sent back to the particular vendor. We will be glad to furnish both our salesmen or store owners with names and addresses if they cannot locate the proper place to send in-warranty non-exchangeable products.
6. Thunderball Marketing will not accept back an abused loudspeaker, a TV, musical instruments, Pro Audio or any item that has been obviously abused, scratched, damaged or destroyed. All units for return must be in the original carton that was purchased complete with Model Number and Serial Number matching the item on the box. There will be no exceptions to this rule.